Emotional Intelligence: The Key to Effective Leadership

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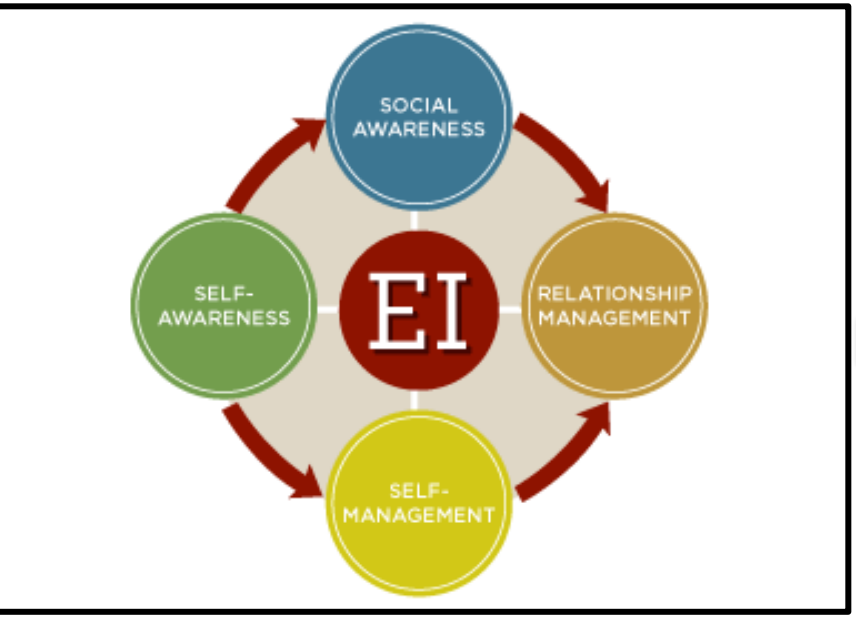
Emotional Intelligence



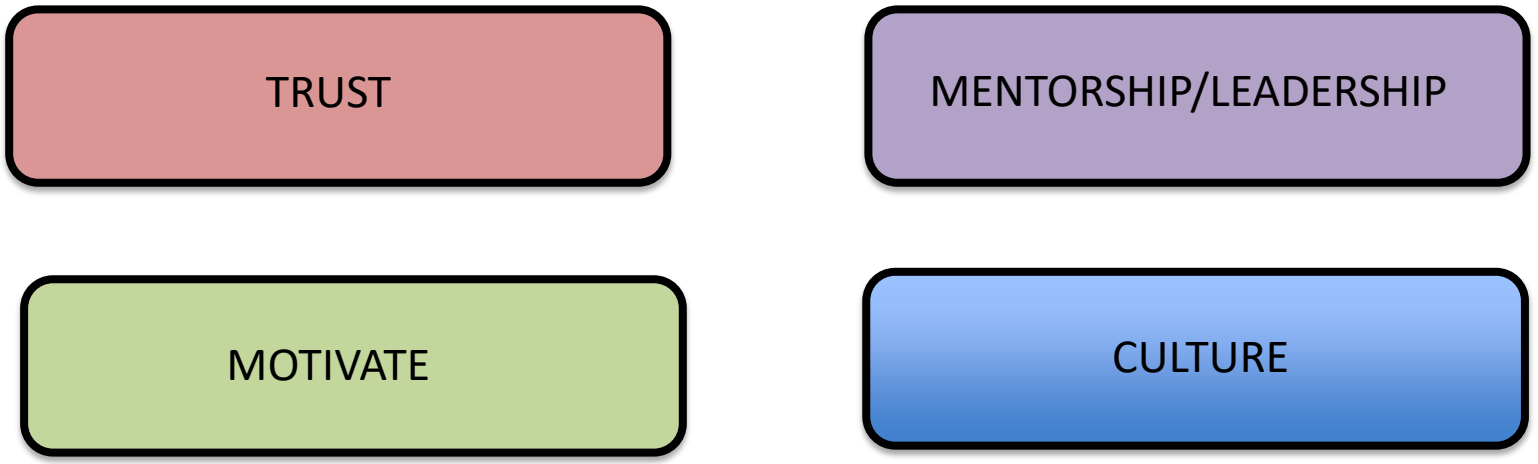
"Emotional intelligence, more than any other factor, more than I.Q. or expertise, accounts for 85% to 90% of success at work… I.Q. is a threshold competence. You need it, but it doesn't make you a star. Emotional intelligence does." – Warren G. Bennis

Framework

- Daniel Goleman's framework
- Qualitative literature review

"For better or worse, intelligence can come to nothing when the emotions hold sway." -Daniel Goleman

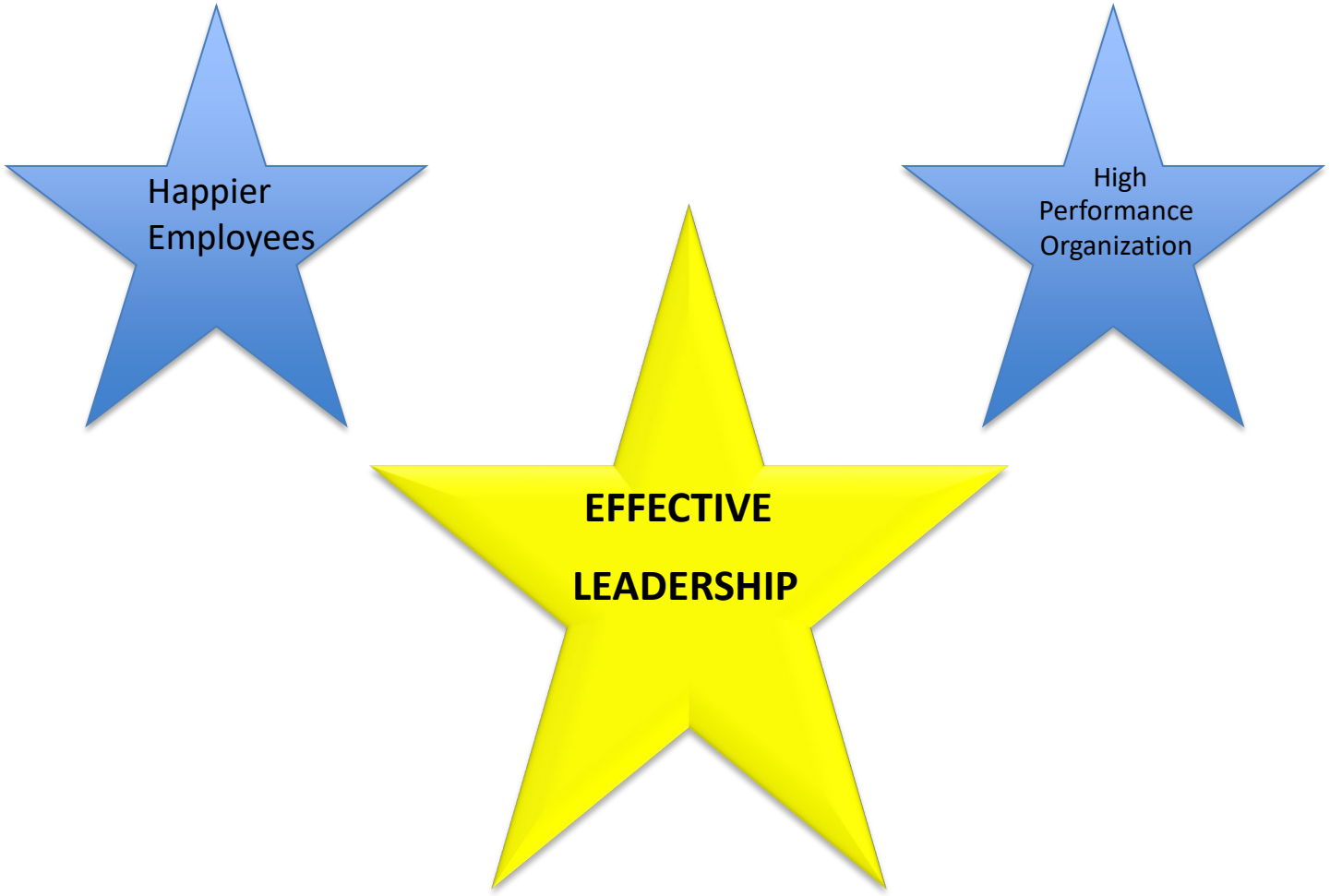
Key Takeaways



Limitations

- Study and research specific to the correlation to high performing organizations
- Lack the underlying question of whether emotional intelligence does, in fact, make leaders more effective

Conclusion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High Performance Organization
EFFECTIVE
LEADERSHIP