

Creating an Introductory Workshop for Leaders on Emotional Intelligence

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Literature Review Key Points

- Defining EI
- Training Leaders in EI
- EI Tools Already In Practice
- Implications to Consider

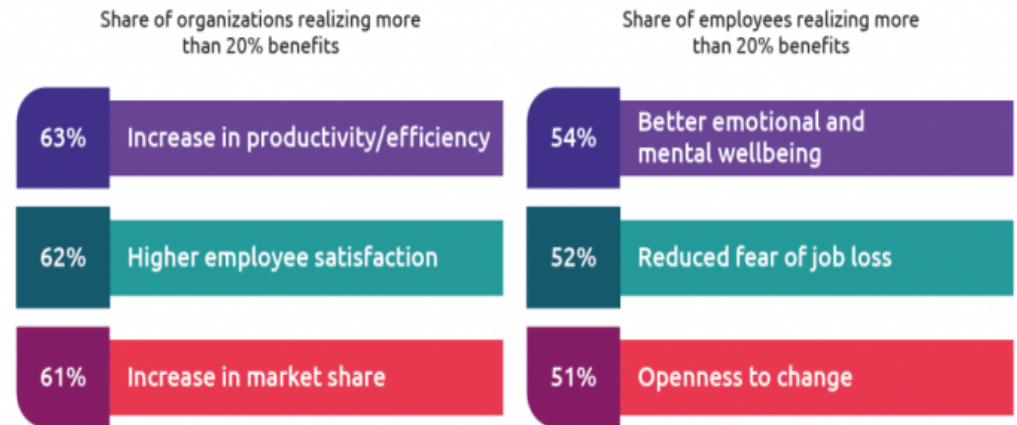


Goleman's Emotional Intelligence Model (2002)

Workshop Components and Summary

- Components
 - ✓ Course PowerPoint
 - ✓ Instructor Notes
 - ✓ Learner Guide

Emotional intelligence offers big benefits to the organization and the workforce



Sources: Capgemini Research Institute, Emotional Intelligence Research, Executive Survey, August–September 2019, N=750 executives.

Sources: Capgemini Research Institute, Emotional Intelligence Research, Employee Survey, August–September 2019, N=1,500 employees.

Questions?

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